

2016 Year In Review and a Look Ahead



CITY OF
WICHITA



Mayor Jeff Longwell



*Council Member
District 1
Lavonta Williams*



*Council Member
District 4
Jeff Blubaugh*



*Council Member
District 2
Pete Meitzner*



*Council Member
District 5
Bryan Frye*



*Council Member
District 3
James Clendenin*



*Vice Mayor
District 6
Janet Miller*



*Wichita City Manager
Robert Layton*

City Leadership

The Wichita City Council set several strategic priorities which serve as the guiding principles for City government.

They include:

- » **Keeping Wichita Safe**
- » **Building Dependable Infrastructure**
- » **Growing Wichita's Economy**
- » **Living Well**
- » **Wichita: A Well-Run City**

This report highlights the City of Wichita's 2016 accomplishments in each of those areas and provides a look ahead at the City's 2017 goals.



Awards

AIRPORT

- » 4th Best Small Airport in the U.S. (national survey of 200,000 passengers)
- » Ad Astra Outstanding Achievement Award, Wichita Regional Chamber of Commerce
- » Outstanding Engineering Achievement Award, WSPE
- » Award of Excellence, AGCK

FINANCE

- » Distinguished Budget Award (28th consecutive year), GFOA
- » Certificate of Distinction for Performance Measurement, ICMA
- » Achievement of Excellence in Procurement Award (15 years), NPI
- » Certificate of Achievement for Excellence in Financial Reporting (43rd consecutive year), GFOA

INFORMATION TECHNOLOGY

- » Digital Cities Award for Innovative Use of Technology
- » What Works Cities Engagement Award, Bloomberg

LIBRARY

- » Innovation Award for Customer Experience, ULC
- » Friend of Education Award, CKPE Task Force

PARK & RECREATION

- » Award of Excellence (Chinese Friendship Garden), AGCK
- » New and Innovative Park Project Program Award (No Mow Native and Wildflower Zone), KRPA
- » Outstanding New and Innovative Sports Program (Foot Golf), KRPA

PLANNING

- » Pioneer Award (Wichita-Sedgwick County Community Investments Plan 2015-2035), APA Kansas Chapter

PUBLIC WORKS & UTILITIES

- » Notable Fleet Award, APWA and Government Fleet Magazine
- » Gold Peak Performance Award (Wastewater Plants 2, 3 and 4), NACWA
- » Best in Craft Award (Wastewater Plant 3) for Rehabilitation and Improvement, DBIA-MAR
- » Concrete Construction Award (Market Street Parking Garage), ACI Kansas Chapter
- » National Award of Merit (Equus Beds ASR Program), DBIA
- » 3 Star Community (Environmental Health and CMO), STAR Communities



Keeping Wichita Safe

2016 Accomplishments

AIRPORT

- » Installed new security gates and cameras at Eisenhower National Airport

ARTS AND CULTURAL SERVICES

- » Completed security and fire improvements at Old Cowtown Museum including new fire alarms, motion detectors and security cameras



FIRE

- » Contained fires to room of origin 75.9% of the time (exceeding national benchmark of 51.9%)
- » Arrived on scene in less than four minutes 68% of the time
- » Participated in 1,200 plus community risk reduction programs, completed 7,000 plus code inspections and responded to 55,000 emergency calls
- » Purchased three new vehicles to update an aging fleet, improve service dependability and reduce maintenance expenses



MUNICIPAL COURT

- » Assisted 162 residents by removing 377 convictions from their records during Clean Slate Day
- » Funded day reporting services for eligible defendants in lieu of jail, reducing crime and saving ~\$52,000/month
- » Implemented new screening tool to optimize supervision and treatment of defendants, reducing recidivism by 15%

PARK & RECREATION

- » Installed security systems and cameras with IT support at McAdams, Edgemoor, Woodard, Evergreen, Linwood and Orchard recreation centers

PLANNING

- » Completed the Wichita Street Safety Education initiative

POLICE

- » Helped more than 200 homeless people find housing through Oct. 30, doubling the goal
- » Launched Old Town safety plan to include cameras, staffing and other security enhancements
- » Solved 30 of 31 homicides year to date
- » Placed six officers in the South and North Broadway corridor to address crime and quality of life issues
- » Initiated a volunteer program to help enforce handicapped parking violations

2017 Goals

AIRPORT

- » Install additional security gates, cameras and a controlled-access entrance
- » Install emergency call boxes in the parking garage and surface lots

FIRE

- » Implement pilot program to improve response times for medical and other emergency calls

PARK & RECREATION

- » Upgrade lighting at recreation center parking lots
- » Install security systems and cameras at remaining recreation centers and O.J. Watson Park

POLICE

- » Continue to work with partners to add more security cameras in Old Town
- » Improve traffic enforcement to address problem locations, DUIs and fatalities





Building Dependable Infrastructure

2016 Accomplishments

AIRPORT

- » Installed additional sidewalks to improve pedestrian access and safety
- » Completed the design and bidding for a new system to improve cell phone service within the terminal

LIBRARY

- » Began construction of the Advanced Learning Library, opening 2018

PUBLIC WORKS & UTILITIES

- » Removed City-maintained lead pipes that previously provided water service
- » Initiated Kellogg-Greenwich and I-35 interchange project, expanding Kellogg to a six-lane freeway, improving interchanges and driver safety
- » Completed analysis of the stormwater drainage system
- » Launched innovative project to optimize future water and sewer operations and resources
- » Began new fleet maintenance model that focuses on the most efficient way to replace vehicles

URBAN DEVELOPMENT

- » Sold Hyatt Regency Wichita for \$20M, funding streets, transit, and other improvements

2017 Goals

LIBRARY

- » Initiate branch improvements based on updated master plan

PARK & RECREATION

- » Develop and implement a long-term plan to update recreation centers
- » Adopt aquatics master plan and complete design

PUBLIC WORKS & UTILITIES

- » Improve the condition of residential streets funded by Hyatt sale (\$10M)
- » Replace 20 miles of neighborhood water mains
- » Conduct condition assessment of City buildings and facilities
- » Complete biennial bridge inspection of nearly 280 bridges to develop long term repair and replacement plans





Growing Wichita's Economy

2016 Accomplishments

AIRPORT

- » Sustained competitive air fares, dropping 6% in second quarter of 2016 (avg. fare lower than OKC and Tulsa)
- » Secured contract for Alaska Air to provide non-stop service from Wichita to Seattle in 2017
- » Managed project to build new Hampton Inn & Suites hotel on airport property
- » Extended FlightSafety International lease for two major facilities

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**FUTURE ADVANCED
LEARNING LIBRARY**

ARTS AND CULTURAL SERVICES

- » Generated \$2.5M in gross ticket sales to *Wicked*, estimated economic impact of \$8.7M

PUBLIC WORKS & UTILITIES

- » Partnered with Spirit AeroSystems on a new pipeline to reuse treated wastewater for manufacturing, preserving public water supply and reducing costs for the state's largest employer

URBAN DEVELOPMENT

- » Led efforts to retain and expand Cargill, a major employer in downtown Wichita
- » Spearheaded development on the west bank of the Arkansas River including a planned pedestrian bridge and major improvements to the Lawrence Dumont Stadium area
- » Supported the expansion and financing of the Stryker soccer complex into a year-round multisport attraction
- » Guided redevelopment of Douglas & Hillside and Delano Catalyst sites which feature more than 10 acres of new, mixed-use space, resulting in more than \$70M in capital investment
- » Negotiated service agreements to develop economic development opportunities for Wichita businesses in Mexico

2017 Goals

URBAN DEVELOPMENT

- » Support regional economic development efforts including Blueprint for Regional Economic Growth, Wichita State University Innovation Campus and Wichita Regional Chamber of Commerce



Living Well



2016 Accomplishments

LAW

- » Revised ordinances regulating the Big Arkansas River in preparation for further development and recreational activity
- » Drafted new ordinance to better regulate food trucks operating in the city

LIBRARY

- » Upgraded library computer systems to enable new features such as “amount saved” receipts and e-book integration
- » Implemented online reading program registration and tracking system

PARK & RECREATION

- » Replaced iconic train at O.J. Watson Park
- » Resurfaced tennis and athletic courts, added a new turf baseball field and repaired dugouts and bleachers at McAdams Park
- » Resurfaced tennis and athletic courts in Fairmount and Friendship Park; added Futsol court at Fairmount Park
- » Constructed an interactive water feature/splash pad at Buffalo Park
- » Installed a perimeter exercise and walking path at Orchard Park



PLANNING

- » Constructed 6.4 miles of bicycle paths (Woodchuck bikeway; Market and Topeka bike lanes from Kellogg to Mt. Vernon)
- » Completed bicycle wayfinding plan to ease navigation

POLICE

- » Hosted the nationally recognized First Steps Cookout at McAdams Park, a citywide event designed to improve community relations
- » Spearheaded approval of an ordinance to give residents and police a more effective tool to combat repeated property violations

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PUBLIC WORKS & UTILITIES

- » Maintained compliance with federal clean air requirements through the regional Ozone Advance Program
- » Reduced dust near schools through a series of dust mitigation activities
- » Renovated Keeper of the Plains to enhance aesthetics and safety

TRANSIT

- » Implemented a new route and fare structure to simplify the system and promote prepaid long-term passes
- » Introduced a new, cost-effective paratransit model
- » Launched the MyStop Mobile transit app and a mobile-friendly website, connecting riders to real-time route information
- » Partnered with Envision to install Bluetooth beacons on each bus stop sign, a first-of-its-kind project enabling the visually impaired to find the correct bus stop



- » Installed 1,200 bus stop signs across the community to transition to a designated stop system
- » Purchased nine new buses to replace an aging fleet

HOUSING

- » Increased service to 208 households in the Veterans' Affairs Supportive Housing program to advance the Mayor's challenge to end veteran homelessness
- » Added 75 new landlords to the Housing Choice Voucher program, processed 2,374 household applications and issued 570 new housing vouchers
- » Partnered with 30 employers to provide 120 jobs to public housing teenagers through The Way to Work Summer Youth Employment program
- » Hosted 200 residents at the first housing expo to promote neighborhood stability and access to housing resources

2017 Goals

AIRPORT

- » Work with TSA and others to locate a pre-check enrollment area
- » Build a service animal and pet relief area in the terminal
- » Solicit sponsorship to install a nursing station in the terminal
- » Partner with Doc's Friends toward construction of a permanent home for the historic B-29 aircraft

HOUSING

- » Reduce urban blight through rehabilitating commercial space and assisting business owners
- » Maintain housing affordability for residents earning 80 percent or less of the area's median income

LIBRARY

- » Partner with Workforce Alliance of South Central Kansas to increase employment services in designated library locations
- » Implement a new early literacy initiative to enhance school readiness
- » Coordinate a federal grant focused on the history of race and ethnicity, in partnership with the Wichita Police Department and the Urban League





PARK & RECREATION

- » Support the growth of recreation and sports activities, working with partners

PLANNING

- » Support infill development within the core area of the city
- » Update Delano Neighborhood Revitalization Plan (2001)

PUBLIC WORKS & UTILITIES

- » Improve drought resiliency with improvement to the City's water rights permits

TRANSIT

- » Identify a sustainable long-term funding source for transit services
- » Collaborate with businesses, educational institutions, and others to promote transit, paratransit and ridership
- » Improve routes, and add benches and shelters to improve customer experience
- » Expand Q-Line service to meet community needs and maximize ridership

Wichita: A Well-Run City

2016 Accomplishments

FINANCE

- » Saved more than \$57.6 million by continuing to refinance City debt
- » Enhanced customer service by expanding online licensing options for garage sales, certain business licenses and dog license renewals
- » Engaged the public during the annual social media town hall, generating more than 194,000 page views and 600 comments

INFORMATION TECHNOLOGY

- » Launched the open data policy to support transparency, efficiency and engagement

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LAW

- » Updated fire, sign, alcohol, and Old Town entertainment codes to ensure compliance and public safety
- » Partnered with WPD to regulate massage businesses and combat human trafficking
- » Updated telecommunication franchise agreements, recovering revenue

2017 Goals

FINANCE

- » Manage new zero-based budgeting process focusing on core services, efficiencies and accountability

- » Implement a modern payroll and budget system
- » Establish performance-based contracting in new areas including right-of-way and park mowing

FIRE

- » Continue fleet and technology modernization to ensure reliable emergency communications

INFORMATION TECHNOLOGY

- » Spearhead the redesign of wichita.gov to better serve customers

LAW

- » Move to more efficient and cost-effective electronic records system
- » Develop system to more effectively track claims
- » Update panhandling ordinance to comply with current case law

MUNICIPAL COURT

- » Implement technology enhancements to provide better customer service



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